

AMBULATORY CARE NURSING

...YOU'RE STILL A "REAL NURSE"

Ambulatory care or outpatient **care** is medical **care** provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention, and rehabilitation **services**. This **care** can include advanced medical technology and procedures even when provided outside of hospitals.

[Ambulatory care - Wikipedia](https://en.m.wikipedia.org/wiki/Ambulatory_care)

https://en.m.wikipedia.org/wiki/Ambulatory_care

Other descriptions

- Ambulatory
- Outpatient
- Clinic
- Office

A VARIETY OF SETTINGS...

- Primary care
- Specialty care
- Nursing clinic
- Military services
- Veterans Services
- Community Health Center
- Federally Qualified Health Center
- Surgical Center
- Occupational health
- Home health
- Infusion center
- Dialysis center
- Telehealth
- Urgent care
- Community Mental Health

PUBLIC AND PRIVATE

PRIVATE

- For profit
- Non profit

PUBLIC

- Government
- Non profit

Health Departments

- Communicable disease
 - Community Health Centers
 - Community health planning & partnerships
 - Environmental health
 - Health promotion & prevention
 - Maternal and child health
 - Administration
-
- Ingham County Health Department website ichd.org

COMMUNITY HEALTH CENTERS (CHC) & SCHOOL BASED HEALTH CENTERS (SBHC)

- Safety net for society's most vulnerable
- Community based
- Patient directed
- Serve populations with limited access
- Received additional funding through the Affordable Care Act (ACA)
 - CHC fund
 - \$11 Billion over 5 years
 - For operation, expansion & construction

FEDERALLY QUALIFIED HEALTH CENTERS (FQHC)

all FQHC are CHC, not all CHC are FQHC

- Receive funds from Health Resources & Services Administration (HRSA)
 - Special payment rates under Medicare, Medicaid & Children's Special Health Insurance Program (CHIP)
 - Stringent Requirements
 - Governing Board includes patients/consumers
- Examples
 - Community Health Centers
 - Migrant Health Centers
 - Health Care for Homeless Health Centers
 - Health Centers for Residents of Public Housing

Military Health System (MHS)

- Under the US Department of Defense (DoD)
- Provides healthcare to active duty and retired US military personnel and their dependents
- Annual budget \$50 Billion
- 9.4 Million beneficiaries
- 137,000 employees
- Located at military bases and posts around the world
- Complex system
 - Health care delivery
 - Medical education
 - Public Health
 - Private sector partnerships
 - Cutting edge medical research and development

VETERANS ADMINISTRATION (VA)

Part of the Department of Veterans Affairs

DoD and VA

Take care of the nation's service members and veterans

Collaborative federal partnership

Primary Care Nursing Positions

- Staff Nurse
- Nurse Clinician
- Nurse Practitioner
- Case Manager
- Nurse Manager
- Administrator

Functions in Primary Care with Clinical Focus

- Triage
- Telephone Advice
- Transition of Care
- Care coordination
- Care management
- Supervision/education of Ancillary Staff
- Training of Medical Residents/Adjunct faculty
- Hands on care
- Patient education

Volume Examples in Primary Care

- Primary Care Provider Empanelment
- Telephone contacts
- Patient visits
- Case management caseload

Industry and Regulatory Drivers

- Insurance
 - Reimbursement
 - Credentialing
 - Standards of Care
 - Contractual requirements
- Consumer demands
- Population Health

Other nursing positions not in hospital, home care, case management or ambulatory care

- Health Plan Management
 - Administration
 - Program coordinator/development
 - Case Management
- Settings
 - Public - Medicare/Medicaid
 - Non-profit -free health plans/clinics
 - Commercial insurance

Definition of Case Management - CMSA

- Case Management is a collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services to meet an individual's and family's comprehensive health needs through communication and available resources to promote patient safety, quality of care, and cost effective outcomes.

CASE MANAGEMENT CERTIFICATION

ELIGIBILITY

Social work, Nursing, Other Health or Human Services

Current license or certification

Minimum case management experience

CREDENTIALLING BODIES

American Case Management Association (ACMA)

➤ Accredited Case Manager (ACM)

Commission for Case Manager Certification (CCMC)

➤ Certified Case Manager (CCM)

CASE MANAGEMENT SETTINGS

- INSURANCE
 - Public and Private
 - Health
 - Auto
- HEALTH CARE
 - Hospital
 - Outpatient/Ambulatory
 - Long term care
- EMPLOYER
 - Employee/Occupational Health
 - Disability

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