**Capital Area Health Alliance**

**Capital Area Physician Experience (CAPE)**

February 8, 2018

Forest Community Health Center, Lansing

**MEETING MINUTES**

**Participants**

Sheri Clarke, PHD McLaren Greater Lansing

Mary Anne Ford Consultant, Capital Area Health Alliance

Amy Keenum, DO MSU Health Team Family Medicine

Abbi Lynch Barry-Eaton District Health Department

Barbara Reamer Horizon Bank

Gail Riegle, PhD MSU COM

Rachel Ruddock Michigan Center for Rural Health

Stacy Longwell Sadowski Michigan Health Council

Anne Scott Ingham Community Health Centers

**Discussion**

1. **Call to Order and Introductions**. Mary Anne Ford chaired the meeting and welcomed attendees.
2. **Approval of Minutes**. The minutes from the meeting of October 12, 2017, were unanimously approved.
3. **Benefits of Greater Lansing for Physicians.** The final copy of the Benefits of Greater Lansing for Physicians has been completed and was distributed. It will be accessible on the CAHA website and Committee members may have their logo added to it for distribution.
4. **ICHD Community Health Improvement Plan re Access to Primary Care:**
   1. Current efforts and experience related to access: McLaren has staffed two residency clinics for primary care. Has not opened the second of the two, since the demand has not been there. Ingham County Health Centers currently scheduling within three weeks. Has moved to centralized scheduling, so that they can direct patients to a clinic meeting their needs. MSU Health Team is also getting people in within three weeks.
   2. The committee discussed potential ways to let people know that they can get an appointment, including:
      1. Work with emergency departments to let them know people can be seen.
      2. Could 211 be a conduit for this information? Mary Anne Ford indicated that CAHA has been working with 211, and that is something we could explore. Committee members were interested in learning how many people are served by 211.
      3. Look at other barriers to access. No shows continue to be a problem for many practices, and this can mean fewer slots. Transportation often a barrier, Medicaid will pay for transport, but the patient must call. Clinics have navigators who could help with that, but the system doesn’t allow it. The assignment process also makes it difficult to know what patients are in a practice’s panel. Mary Anne will contact the Michigan Association of Health Plans to explore these questions.
5. **Planning for Symposium.** Mary Anne Ford informed the Committee that CAHA is holding a Fall Forum on the topic of integrating physical health and mental health services, and invited members to let her know if they are interested in participating on the planning committee.
6. **Focus Groups:** McLaren has identified four physicians who might be interested in participating in a focus group for new physicians. It would be good to have more possibilities. Doctor Keenum and Anne Scott both indicated that they have newer physicians in their practices who might have interest. The group briefly discussed the resident focus group. Sheri Clarke suggested that there are resident meetings at McLaren on which we might be able to tag a brief discussion. Mary Anne will follow up with Makayla Smith.
7. **Next Meeting:** April 12. Members requested calendar invite, so if the meeting is cancelled, it is shows on their calendars.